

OVERVIEW OF INCOMING SIGNALS

The following information is based on incoming communication with the National Human Trafficking Hotline from January 1, 2016 – December 31, 2016 about human trafficking cases and issues related to human trafficking in Massachusetts. Communication can take the form of **phone calls, online tip reports, or emails**. Communication regarding topics unrelated to human trafficking are not included in this report. In 2016, the National Human Trafficking Hotline received a total of **34,068** phone calls, emails, or online tip reports nationwide.



**284** Phone Calls



**53** Emails



**24** Online Tip Reports

SUBSTANTIVE CALL DATA

The following statistics are based solely on substantive calls about human trafficking and issues related to human trafficking made to the National Human Trafficking Hotline between January 1, 2016 and December 31, 2016 from callers in Massachusetts at the time of their call. Substantive calls exclude hang-ups, missed calls, wrong numbers, and calls in which the caller's reason for calling is unknown.

**Number of Substantive Calls Received from Massachusetts: 284**

This constitutes the 25th highest call volume of all 50 states and Washington, D.C. in 2016.

CALLER TYPE	# OF CALLS	% OF CALLS
Community Member	85	29.9%
Victim of Trafficking	46	16.2%
NGO Representative	26	9.2%
Family of Trafficking Victim	22	7.7%
Law Enforcement	16	5.6%
Medical Professional	14	4.9%
Victim of Labor Exploitation	13	4.6%
Government Official	10	3.5%
Victim of Other Crime	10	3.5%
Other	8	2.8%
Legal Professional	7	2.5%
Student	7	2.5%
Friend of Trafficking Victim	6	2.1%
Faith-Based Representative	4	1.4%
Acquaintance of Trafficker	3	1.1%
Caller Types Referenced Fewer than Three Times <sup>1</sup>	7	2.5%
<b>TOTAL # OF SUBSTANTIVE CALLS</b>	<b>284</b>	<b>100.0%</b>

<sup>1</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

## NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

### Massachusetts State Report: 1/1/2016 – 12/31/2016

HOW CALLER FOUND THE NATIONAL HOTLINE	# OF CALLS	% OF CALLS
Internet-Web Search	18	6.3%
DOS Know Your Rights Pamphlet	10	3.5%
Contact Involved in Case	8	2.8%
Referral	7	2.5%
Polaris	2	0.7%
Word of Mouth	2	0.7%
Conference/Training/Presentation	1	0.4%
Poster	1	0.4%
Unknown	235	82.7%
<b>TOTAL # OF CALLS</b>	<b>284</b>	<b>100.0%</b>

### HUMAN TRAFFICKING CASE DATA

Each request submitted to the hotline is evaluated for evidence of potential human trafficking. **In Massachusetts, a total of 88 unique cases (incidents) of potential human trafficking were reported to the hotline.**

PRIMARY REASON FOR CONTACTING THE NATIONAL HOTLINE	# OF CASES	% OF CASES
Report a Trafficking Tip	58	65.9%
Access Service Referrals	17	19.3%
Request Crisis Assistance	13	14.8%
<b>TOTAL # OF CASES</b>	<b>88</b>	<b>100.0%</b>

VENUE/INDUSTRY OF POTENTIAL TRAFFICKING	# OF CASES	% OF CASES
<b>Sex</b>	<b>67</b>	<b>76.1%</b>
Venue Not Specified	27	30.7%
Commercial Front Brothel	10	11.4%
Online Ad, Venue Unknown <sup>2</sup>	8	9.1%
Hotel/Motel-Based	7	8.0%
Personal Sexual Servitude	6	6.8%
Residential Brothel	4	4.5%
Venue Referenced in Fewer than Three Cases <sup>3</sup>	5	5.7%
<b>Labor</b>	<b>15</b>	<b>17.0%</b>
Restaurant/Food Service	4	4.5%
Health & Beauty Services	3	3.4%
Industries Referenced in Fewer than Three Cases <sup>3</sup>	8	9.1%
<b>Sex and Labor</b>	<b>5</b>	<b>5.7%</b>
<b>Trafficking Type Not Specified<sup>4</sup></b>	<b>1</b>	<b>1.1%</b>
<b>TOTAL # OF POTENTIAL TRAFFICKING CASES</b>	<b>88</b>	<b>100.0%</b>

## NATIONAL HUMAN TRAFFICKING HOTLINE DATA REPORT

### Massachusetts State Report: 1/1/2016 – 12/31/2016

<sup>2</sup>Online Ad, Venue Unknown cases typically involve reports of sex trafficking in which an individual is advertised for commercial sex online but the venue of the sex act is unknown or not specified.

<sup>3</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

<sup>4</sup>Cases where trafficking type is not specified typically occur when a law enforcement agent or service provider contacts the National Hotline for resources and referrals but does not disclose details about the trafficking situation due to confidentiality. This category also includes cases in which the person reporting the information references human trafficking but does not provide further detail regarding the presence of labor or commercial sex. These cases are often submitted to the National Hotline through anonymous online tip reports.

VICTIM DEMOGRAPHICS <sup>5</sup> (LABOR TRAFFICKING CASES)	# OF CASES	% OF CASES
Adults	15	17.0%
Minors	3	3.4%
Females	11	12.5%
Males	8	9.1%
Transgender Females	Fewer than Three <sup>6</sup>	N/A
Transgender Males	Fewer than Three <sup>6</sup>	N/A
Gender Non-Conforming Individuals	Fewer than Three <sup>6</sup>	N/A
US Citizens/Legal Permanent Residents	5	5.7%
Foreign Nationals <sup>7</sup>	11	12.5%
<b>NON-CUMULATIVE<sup>5</sup></b>		

<sup>5</sup>These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

<sup>6</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

<sup>7</sup>A Foreign National in this data set is defined as any individual who is not currently a US Citizen or Legal Permanent Resident.

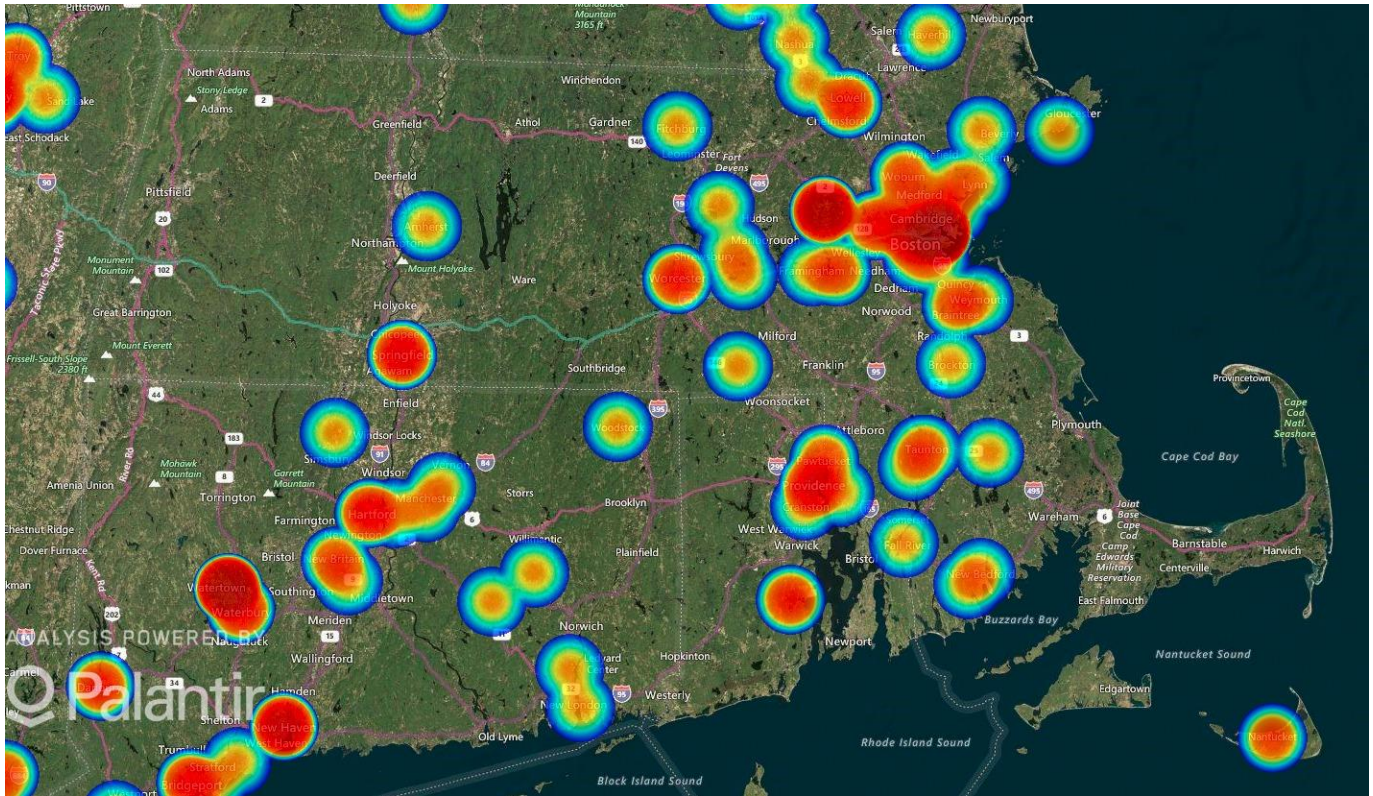
VICTIM DEMOGRAPHICS <sup>8</sup> (SEX TRAFFICKING CASES)	# OF CASES	% OF CASES
Adults	53	60.2%
Minors	16	18.2%
Females	65	73.9%
Males	4	4.5%
Transgender Females	Fewer than Three <sup>9</sup>	N/A
Transgender Males	Fewer than Three <sup>9</sup>	N/A
Gender Non-Conforming Individuals	Fewer than Three <sup>9</sup>	N/A
US Citizens/Legal Permanent Residents	23	26.1%
Foreign Nationals <sup>10</sup>	15	17.0%
<b>NON-CUMULATIVE<sup>8</sup></b>		

<sup>8</sup>These statistics are non-cumulative. Cases may involve multiple victims and include female, male, transgender and gender non-conforming individuals, foreign nationals and U.S. citizens, adults and minors. In some cases, demographic information is not reported. This table shows the number of cases referencing each demographic and not the number of individual victims.

<sup>9</sup>To protect the identity of the people we serve, the National Human Trafficking Hotline does not disclose exact statistics related to venues, industries, victim information or caller information referenced fewer than three times.

<sup>10</sup>A Foreign National in this data set is defined as any individual who is not currently a US Citizen or Legal Permanent Resident.

LOCATION OF POTENTIAL TRAFFICKING CASES (WHERE KNOWN)<sup>11</sup>



<sup>11</sup>The image above is a heat map which reflects the cases reported to the National Human Trafficking Hotline. Areas in which greater numbers of cases were reported contain more red shading. This map only reflects cases in which the location of the potential trafficking was known. Some cases may involve more than one location.

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**Important Note:** The data displayed in this report was generated based on information communicated to the National Human Trafficking Hotline via phone, email, and online tip report. The National Human Trafficking Hotline cannot verify the accuracy of the information reported. This is not a comprehensive report on the scale or scope of human trafficking within the state. These statistics are accurate as of March 8, 2017. They may be subject to change as new information emerges.